

## External Contact Information

### Addresses:

- Physical/Mailing: 9725 3<sup>rd</sup> Ave NE #110 Seattle, WA 98115
- Packages/Parcels: PO BOX 34315 MS 320, Seattle, WA 98124
- Accounts Receivable Payment Lockbox: PO Box 743979 Los Angeles, CA 90074-3979

### Hours:

- Phones: 8 - 5 | Mon - Fri

### Phones:

- ASR: 800-386-6160 | 425-512-8000
- Connexion: 888-742-1475 | 877-915-7526

### Faxes:

- ASR: (888) 678-5032 | (425) 918-3387 (*backup*)
- Connexion: (425) 918-6178

### Websites:

- [ASRconnect.com](http://ASRconnect.com)
- [ConnexionInsurance.com](http://ConnexionInsurance.com)

### ASR | Individual

Producer Support Medicare  
Producer Support Individual & Family  
Commissions  
Licensing  
Compliance Inquiries  
Enrollment Platform Support  
Producer Feedback  
Provider Alliance Program  
Medicare Quote & Enroll Platform  
New Business Secure Upload

[Medicare@ASRconnect.com](mailto:Medicare@ASRconnect.com)  
[U65@ASRconnect.com](mailto:U65@ASRconnect.com)  
[Commissions@ASRconnect.com](mailto:Commissions@ASRconnect.com)  
[Licensing@ASRconnect.com](mailto:Licensing@ASRconnect.com)  
[ASR@ASRconnect.com](mailto:ASR@ASRconnect.com)  
[TechSupport@ASRconnect.com](mailto:TechSupport@ASRconnect.com)  
[Feedback@ASRconnect.com](mailto:Feedback@ASRconnect.com)  
[ASRmarketing@ASRconnect.com](mailto:ASRmarketing@ASRconnect.com)  
[IntegrityConnect](#)  
[Click Here](#)

### Connexion | Group

Producer Support Group Medical  
Producer Support Group Ancillary  
Commissions  
Licensing  
Requests for Proposals Group Ancillary  
Producer Feedback  
Group Quote & Enroll Platform  
New Business Secure Upload

[GroupMedical@ConnexionInsurance.com](mailto:GroupMedical@ConnexionInsurance.com)  
[GroupAncillary@ConnexionInsurance.com](mailto:GroupAncillary@ConnexionInsurance.com)  
[Commissions@ConnexionInsurance.com](mailto:Commissions@ConnexionInsurance.com)  
[Licensing@ConnexionInsurance.com](mailto:Licensing@ConnexionInsurance.com)  
[AncillaryRFP@ConnexionInsurance.com](mailto:AncillaryRFP@ConnexionInsurance.com)  
[Feedback@ConnexionInsurance.com](mailto:Feedback@ConnexionInsurance.com)  
[One Platform | Wired Quote](#)  
[Click Here](#)

Staff Directory – Operations	Department
Christina Grant	Appointments & Licensing - Group
Kat Henry	Appointments & Licensing - Individual
Amy James	Commissions
Jason Roby	Commissions
Rebecca Curtice	Commissions
Theresa Umbaugh	Commissions
Aremi Rodriguez-Alba	Producer Support - Individual
TJ Clafin	Producer Support - Individual
Andrew Bean	Producer Support - Small Group Ancillary
Wendy Unger	Producer Support - Large & Small Group Ancillary
Dori Furnish	Producer Support - Small Group Medical
Janet Carlson	Producer Support - Small Group Medical
Lorri Lafferty	Producer Support - Small Group Medical
Staff Directory - Sales	Department
Amy Easley	Small Group Medical Sales & Sales Support Manager - West WA
Emelie Hoffman	Small Group Medical Sales & Sales Support - East WA
Isatou Baldeh	Small Group Medical Sales & Sales Support
Erin Flajole	Large Group Ancillary Sales & Sales Support
Cindy Brooks	Small Group Medical Sales Support
Meridith Weaver	Large Group Ancillary Sales Support
Juline Duff	Producer Referral Program – Individual
Katie St Clair	Producer Referral Program – Individual
Kevin Peterson	Producer Referral Program – Individual
Staff Directory - Leadership	Department
Rick Grover	CEO
Erica Edwards	VP of Operations
Loren Dean	Sales Director – Individual
Sharon Reyes	Sales Manager – Individual
Miranda Provenza	Marketing Director
Madison Rejman	Marketing Project Coordinator
Christina Vaughan	Manager Technical Programs
Becki Neigum	Manager Group Operations