

External Contact Information

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Hours:

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Phones:

- ASR: 800-386-6160 | 425-512-8000
- Connexion: 888-742-1475 | 877-915-7526

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- ASR: (888) 678-5032 | (425) 918-3387 (*backup*)
- Connexion: (425) 918-6178

Websites:

- ASRconnect.com
- ConnexionInsurance.com

Emails:

ASR | Individual

Producer Support Medicare
Producer Support Individual & Family
Commissions
Licensing
Compliance Inquiries
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Producer Feedback
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New Business Secure Upload

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Connexion | Group

Producer Support Group Medical
Producer Support Group Ancillary
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Staff Directory – Operations	Department
Christina Major	Appointments & Licensing
Katie St Clair	Appointments & Licensing
TJ Clafin	Producer Support - Medicare & U65
Kathryn Henry	Producer Support - Medicare & U65
Andrew Bean	Producer Support - Small Group Ancillary
Wendy Unger	Producer Support - Large & Small Group Ancillary
Dori Furnish	Producer Support - Small Group Medical
Janet Carlson	Producer Support - Small Group Medical
Lorri Lafferty	Producer Support - Small Group Medical
Tara Phenix-Touslee	Producer Support - Agent Force Onboarding
Amy James	Commissions
Jason Roby	Commissions
Rebecca Curtice	Commissions
Theresa Umbaugh	Commissions
Staff Directory - Sales	Department
Amy Easley	Small Group Medical Sales & Sales Support – West WA
Emelie Hoffman	Small Group Medical Sales & Sales Support – East WA
Isatou Baldeh	Small Group Medical Sales & Sales Support
Erin Flajole	Large Group Ancillary Sales & Sales Support
Meridith Weaver	Large Group Ancillary Sales Support
Cindy Brooks	Small Group Medical Sales Support
Juline Duff	Producer Referral Program - U65
Kevin Peterson	Producer Referral Program - Medicare
Sharon Reyes	Producer Referral Program – Medicare DSNP
Staff Directory - Leadership	Department
Rick Grover	CEO
Jerry Lyons	President
Erica Edwards	VP of Operations
Loren Dean	Sales Director
Miranda Provenza	Marketing Director
Madison Rejman	Marketing Project Coordinator
Cat Yee	Technical Program Manager
Becki Neigum	Manager Group Operations
Crystal Caple	Manager Individual Operations